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👑 MAGNUMS BUTLER ACADEMY 👑

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Offers a range of PYA QUEST  
Accredited  
Yacht Interior Service  
Programs,  
But you must have some questions....

# Magnums Butler Academy Yacht Interior Introduction FAQs

We offer a fantastic selection of effective programs.

Week 1	14/04/2018	16/04/2018	17/04/2018	18/04/2018	19/04/2018	20/04/2018	21/04/2018
		Free day	Basic Food Service/Silver Service	Wine Intro/Bartending and Mixology	Wine Appreciation M1	Wine Appreciation M2	Protocol, Etiquette & Cultural Awareness
	Tutor		Josephine	Josephine	Josephine	Josephine	Josephine
	Price		€ 275	€ 290	€ 290	€ 290	€ 250
	Certificate		€ 35	€ 35	€ 35	€ 35	MBA
							Interior Service Specialist Masterclass begins
		Salon Raimu 1 & 2	Salon Raimu 1	Salon Raimu 1	Salon Raimu 1	Salon Raimu 1	
Week 2		23/04/2018	24/04/2018	25/04/2018	26/04/2018	27/04/2018	28/04/2018
		Interior Service Specialist Masterclass					
		€ 1,450.00					
		MBA					
		Yacht Interior Advanced Service Module 1 PYA GUEST inc Cigar Module			Advanced Valet Services		Yacht Interior Advanced Housekeeping
	Tutor	Josephine & Kim			Josephine		Kim
	Price	€ 595			€ 495		€ 275
		€ 35			€ 35		€ 35
	Certificate	Salon Raimu 1 & 2?			Salon Raimu 1		Salon Raimu 1
					Interior Admin and HR		
Tutor				Kim			
Price				€ 495			
Certificate				€ 35			
				Salon Raimu 2			
Week 3		30/04/18	1/05/18	2/05/18	3/05/18	4/05/18	
		Basic Food Service/Silver Service	Wine Intro/Bartending and Mixology				
	Tutor	Josephine	Josephine				
	Price	€ 275	€ 290				
	Price	€ 35	€ 35				
Certificate	Salon Raimu 1 &	Salon Raimu 1					
		Advanced Leadership					
Tutor		Kim					
Price		€ 550					
Certificate		€ 35					

## FAQ's for Yacht Interior Service training programs

Q. I have no yachting experience, does that matter?

A. Any hospitality experience such as silver service training will stand you in good stead along with any time spent on yachts. There are usually entry level positions available for Stewards/esses but you would greatly increase your chances with some knowledge of life on board a yacht or with a relevant certification (see later question).

**Q *Where are the programs held?***

A. All our programs are run in a lovely 4 Star hotel – Hotel Les Strelitzias, 2, rue Pierre Commanay 06160 JUAN LES PINS France. tel : +33. (0)4.92.93.64.00 [www.lesstrelitzias.com](http://www.lesstrelitzias.com)  
The hotel offers excellent conference and meeting facilities, Magnums Butlers International combines using a meeting room along with an apartment in order to be able to deliver professional programs.

**Q. *Can I stay at this hotel or are there other options?***

A. Yes there are many less expensive but good choices locally, [www.booking.com](http://www.booking.com) or you can opt to stay at a crew house. The best crew house, and also the most popular is The Crew Grapevine [www.crewgrapevine.com](http://www.crewgrapevine.com)

**Q. *How do I get to Juan Les Pins?***

Usually flying into Nice is the easiest airport, then you can take a 40 minute bus ride and a 5 minute walk to the hotel. Alternatively, you can take a train to Juan Les Pins railway station and it is a 10 minute walk. Please don't take a taxi as they are very expensive, especially after midnight!

**Q. *Are there any qualifications I need?***

A. In order to greater increase your chances of finding work and of keeping your position on board, it is highly recommended that you follow a recognized training course for example one certified by the Professional Yachting Association (P.Y.A). [www.pya.org](http://www.pya.org) We have a number of courses available from bar tending to basic food service through to interior yacht crew courses covering all aspects from housekeeping, wines and cocktails through to food service and professional conduct.

**Q. *How long will it take me to find a position?***

A. The yacht and super yacht industry is a very resilient one and therefore there is always a demand for high quality interior crew. Much of when you find work depends on a number of factors from your experience to qualifications and how well presented you are. There is an assortment of yacht crew recruitment agencies [www.ypicrew.com](http://www.ypicrew.com) for example, but much of finding a position will simply depend on you being at the right place, at the right time.

**Q. *When is the right time of the year to look for work and where?***

A. You will need to follow the pattern of the yachting seasons around the world and most importantly seek work right at the start of that season. Beginning in April and running until September, parts of the Mediterranean such as Antibes in France are the best place to find employment. Head to the Caribbean in October where you will find yachts gathering for a season which will last until March, there is also Antigua Race Week in late April, after which most yachts change crew. The Fort Lauderdale Boat Show at the end of October is also a popular place for seeking work as so many yachts arrive during this time for annual maintenance.

**Q. *How can I prepare for an interview?***

A. Your interview will most likely be with the Captain and/or the Chief Stewardess. Working as interior crew on a super yacht demands impeccable presentation and first impressions count. Therefore be on time, ensure your outfit is immaculate and in accordance with professional yachting attire. Keep jewelry and cosmetics to a minimum, hair neat and under no circumstances chew gum. Ensure you have a clean hardcopy of your resume coupled with any references. Be prepared to

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answer any questions regarding your experience, ability, personality, career goals and expectations of working on board.

## ***Q. What should my salary expectations be?***

A. Most interior yacht crew salaries are on a sliding scale according to experience, therefore if you are entry level then you can expect to be at the lower end. Experience is key with regard to advancement and current salary expectations are usually advertised on crew recruitment agency websites. You can be expected to be paid monthly without any additional monies for overtime.

## ***Q. Will there be any other employment benefits?***

A. Some super yachts are able to offer their crew health insurance and in many instances the cost of a return flight home. Additionally you may be paid for annual holiday leave.

## ***Q. I have been told to expect to work long hours, how realistic is that?***

A. Working as part of an interior yacht team is one which demands hard work; you can expect to stay up late until the last guest retires and then to be up early to prepare for breakfast. When guests are on board you will be required to work every day and obviously you will be away from friends and family. However when you are not obliged to work you will be able to enjoy leisure time in stunning parts of the world with your new found 'yachting family'.

## ***Q. Can I make a career working as interior yacht crew?***

A. Absolutely. There are many different roles available, particularly when working on board a super yacht and with the right attitude and commitment there is also room for advancement within the interior. For example an entry level Stewardess can strive for Stewardess then Senior Stewardess roles and perhaps with enough experience even reach as high as Chief Stewardess or Purser.

## ***Q. What sort of work would I be able to do after yachting?***

A. Depending on your role on board you will find yourself an asset in any hospitality environment for example a five star hotel, fine dining restaurant or in a luxury residence. More senior crew members will no doubt find themselves in great demand in a hotel, or private household, where they can put their wealth of experience to work in a more 'high end' position with plenty of scope for career advancement.

## ***Q. I have heard it's good to also have STCW95, what is this?***

A, STCW95 is a certification required by all crew on the muster list (those who have any responsibility on board in an emergency situation). It means Standards of Training, Certification and Watch keeping and is requirement by the International Maritime Organization. Training includes fire prevention, personal survival, first aid, personal safety and social responsibilities.

## ***Q. Is there a dress code when attending the programs?***

A. Yes, as a professional training company we do have a dress code, that suggests and recommends that you wear smart white shirt and black/navy trousers, or similar smart attire. As we have consultant trainers coming into the program for certain topics, such as a Wine Sommelier, and also from time to time Owners, Captains and Chief Stewardesses who occasionally visit our programs, we do prefer that our students always look good and well-presented.

## ***Q. What about lunches, are they included?***

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A. Not all programs include lunch, most students prefer to have lunch at one of the many nearby restaurants or cafes. A Cheese tasting is included on the Wine Intermediate program as a very interesting tutorial session.

## Q. Do I get a certificate and is it given straightaway?

A. Yes, all programs are certificate programs, we endeavour to present all certificates at the end of each program. For the PYA certification badge, [www.sea-id.org](http://www.sea-id.org) this sometimes, takes a few days, but a scanned copy will be sent to you via email and if you wish a hard copy will be mailed to your home address.

## Q. What is SEA-ID?

A. "SEA-ID protects the integrity of the certificate you have achieved by having it registered with a central secure administrator. The objective is to protect your training investment as well as to allow crew agents, Captains and employers to be able to confirm that your qualification is authentic."

"What next... Once you have achieved the GUEST Introduction modules, you can apply for the Junior level Certificate of Competence (CoC) with the additional requirement of the Basis STCW training, Eng1 Medical and your Food Safety Certificate.. Please make sure you start your Training Record Book so you can progress to the next level of training. You can apply to the PYA direct or ask your training provider for the application form and Training Record Book details - remember to always get a testimonial when you finish a position onboard!!"

## Q. Will I have fun and learn lots on the programs?

A. Absolutely, Principal trainer, Josephine Ive, is well-known for her fun, easy-to-follow, but immensely professional and knowledgeable approach ensures all students are valued, it is our students' success that ensures everyone's success! Kim Woodey is our new trainer and is so experienced and professional.

Let us know if you have more questions, we are just on the end of an email.....

